Rensselaer Student Health and Wellness services staff remain committed to supporting student health and well-being. In light of the campus move to remote instruction, as well as recommendations from national, state and local health officials, we are implementing the following temporary service changes.

**Medical Services** – No walk-in appointments. Phone scheduling only. Patients triaged to 1 of 2 clinics.

1. **Respiratory Illness/Suspect COVID-19**
   - Based on phone triage will be directed to (1) hospital, (2) quarantine in place awaiting further direction from the County Health Department, or (3) medical evaluation in the Academy Hall Auditorium.
2. **All Other Medical Care**
   - Based on phone triage will be scheduled an appointment with a provider in the Student Health Center (3200 Academy Hall).
   - This includes psychiatry services for medication consultations and refills for existing patients.

**Counseling Services** – No appointments in Academy Hall. Phone contact for consultations and crises.

1. **Consultations (9am to 4pm; Monday-Friday)**
   - Send email to counseling@rpi.edu or call 518-276-6479 or 518-276-6287, indicate the best time and phone number for a counselor to contact you. A counselor will call you by phone.
   - Drop-in counseling in Mueller Center, ECAV, and the Rensselaer Union is canceled.
2. **Psychiatric Services**
   - Routine psychiatry appointments for existing clients will be conducted via phone.
   - Appointments will be scheduled via the Student Health Center (as above). Call 518-276-6287.
3. **Crisis Intervention (24/7/365) – follow normal procedures**
   - Call the Department of Public Safety (518-276-6611) and request to speak with the Counselor On-call. A counselor will call you by phone.
   - If life threatening call 911 or the National Suicide Lifeline: 1-800-273-8255
4. **Mental Health and Coping During COVID-19**
   - View guidance from the CDC on managing anxiety and stress during emergencies.

**Health Promotion Services** – In-person services suspended. Contact: healthed@rpi.edu

**Disability Support Services** – In-person services suspended. Contact: dss@rpi.edu

**Sport Medicine for Varsity Athletes** – In-person services, practices and competitions suspended.